

2015 Lessons Learned

Last updated June 23, 2015

Camp Setup Admin Committee at Large	Lots of people driving around camp. There were those with medical issues, etc. that were supposed to be driving but there were way too many people driving. One of our strings of lights were ruined (driven over). Need barricade put back up on walkway to DH. Need confirmation to state no driving after original unload.
Camp Setup	Need carts available for loading/unloading - check with Ranger ahead of time to ensure they are available for us to use. (only 1 available).
Admin Participant Checkout Unit checkout Trainers	Changes to checkout worked much better this year. Only 2 patches weren't picked up. We also had some trainer gifts not picked up. Better communication with participants so they knew what to expect better.
Unit checkout	Need Kaper list to match what Ranger was checking us out by. Need less general info, more specific info. Some unit hostesses didn't wait for Ranger to check out.
Unit setup Registration	Did signs with furnaces/temp work? Committee didn't notice as many problems. Temperature should be set at the time the signs are posted.
Registration Classes	Instructors appreciated being able to have classes in the unit they were assigned.
Classes	Need more emphasis with instructors that they need to allow clean-up time as part of class time.
Admin Classes	How to handle instructors that won't be asked back - need to establish policy and address people in non-confrontational manner. Include proactive instructions for instructors in this year's packet (what you should do to ensure you are invited back)
Classes Unit Checkout	Last class on Sunday - instructions are to break down tables, but there is a kaper assigned to break down tables and stack chairs.
Meals Check-in	Salad bar worked very well - good location, good flow.
Meals	Cooks were very accommodating and worked very well with us. Lines were not as long. Melonie did have to remind about bringing out desserts.
ALL	Reminder - update your committee manual with these lessons before you forget!

Decorations	Decorations creative team did well, but did NOT follow through with set-up and take-down.
Decorations	Silent auction went very well. Good that it was set up in designated area with finite timeframe.
Registration Classes Check-out	Echo Hill was almost all instructors and many bailed early, did not do kapers.
No action needed	New mattresses at Misty Mountain very comfortable!
Entertainment	Saturday night participation at parade was fun, but additional stations were not as popular.
Entertainment Admin	Jazz Cafe Friday night was supposed to be a drop-in activity, but some people didn't think they could stop in because they weren't signed up.
Technology Sub-Committee	Online Registration was well received by participants, but Marie W didn't like the way the classes were being assigned. Everything manual still had to be done by Marie. We liked the way it would assign folks on the waiting list, but Marie wasn't being notified and it meant she had additional work she didn't know about.
Admin Committee at large	The majority of people paid all their fees online. Good and bad. reimbursements for class fees paid in advance? Not enough cash to pay instructor reimbursements, but wrote checks.
ALL	committee expenses need to go through committee chair for reimbursement.
Admin Classes	update reimbursement form to show actual vs. budget.
Admin	Health history forms - don't upload to website, just print and bring with you.
Participant Check-in	Floor plan was given to ranger in advance, and tables were already pre-set, coolers were in place, etc! This was great for us!!
Admin Committee at large	Camp map needs to be improved
Camp/Unit Set-up	Signage - need sign for BGB driveway, unit signage
Admin Committee at large	Recommend buddy system for 1st timers
Classes Participant check-in	class display in dining hall
Registration Admin	physical activity throughout day, not just AM

Classes	
Meals Admin	designated clean-up time/eating time at meals (no sweeping during eating)
Entertainment	Loved parade and supplies being provided
Admin Entertainment Committee at large	announcements - use quiet sign and use mic
Meals	announce at meal who has kapers and grace for next meal and point out on wall
Participant Check in	lots of back side of evaluation left out
Publicity	Mountain Magic needs to be advertised to leaders to boost attendance.
Menus	Would like menu posted on chalkboard at serving line
Classes	Need "instructor provides" more detailed (not "everything") so participants know what they are getting.
Camp/Unit Set-up	More lights along pathway on foggy nights
No action needed	Participants felt rushed having only 15 minutes between classes
Admin Participant Check-in (welcome letter)	Participants didn't realize the songbook and graces are online
Classes	Really enjoyed having new classes offered this year - good to keep a variety
Classes Entertainment	Would like Campfire in fireplace with singalong
Admin Website	Add extension cords/multi-taps on packing list for charging devices
Committee at large	Be more aware of new people and how overwhelming camp can be for newbies
Admin Registration	More information about designating waitlist if your first choice isn't available.
Classes	Want more/different council classes
No action needed	Camp employees were awesome!!
Registration	BGB/SCC cabins are labeled ABC by us, but are 123 on side of building (update our database)